Regional Health System Continues A/R Wind Down and Consolidates Legacy EHRs

The Situation

A southern regional health system sidelined many EHRs as it grew. Allscripts Paragon was chosen as the go-forward EHR, which left numerous other legacy systems housing clinical and financial data that needed a long-term home to meet record retention regulations. The organization also realized it had a fair amount of accounts receivable (A/R) within its legacy systems and wanted to continue to collect on it.

The health system needed a partner that could archive a variety of clinical and financial legacy systems to keep the data compliant, easily accessible, secure and provide A/R wind down capabilities.

The Solution

The health system contacted Harmony Healthcare IT based on a referral and ultimately chose the organization for the project because of its depth of knowledge and experience with so many different systems.

HealthData Archiver® earned positive reviews across the health system's network. Clinicians were impressed with how easy it was to use. The HIM staff spends less time accessing records for requests and the Women's Center clinicians are pleased to have electronic access to legacy data that previously was only paper records. Further, the Transaction Posting Module feature allows the business department to save time by simplifying the A/R wind down process for open accounts.

Benefits and Results

Avoid technical failure. Ensure data is accessible, secure and compliant with an active archive and avoid the risk associated with dated equipment.

Lower cost. Minimize costs from multiple legacy vendors by eliminating fees and services for maintaining legacy servers and systems.

Save time with Single Sign-On. Seamlessly connect to the patient's historical medical record from within the patient record in the active EHR. One-click access saves time and increases user satisfaction.

Wind down legacy A/R. Post charges, adjustments and refunds to wind down archived patient A/R records in the archive after legacy system decommissioning.

CASE STUDY

Organizational Profile

- Regional health system
- Community hospital & critical access hospital
- EHR archive
- Go-forward EHR: Allscripts Paragon

Product

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