HealthData AR Manager™

Comprehensive legacy A/R wind down

When an old financial system is replaced, there are typically outstanding accounts receivable (A/R) records that aren't converted in full line-item detail to the new software. Although keeping the legacy system up and running is an option for collectors to wind down A/R, it is often a more costly approach than archiving due to high vendor support fees on a full-production billing system.

HealthData AR Manager™ allows you to wind down legacy A/R after the financial system is decommissioned. Billing staff can continue collection efforts by refiling 837s and receiving 835s, managing collector/agency workflows and maintaining predefined interfaces. It provides the ability to send statements as well as post payments, adjustments, memos, and request refunds. Standard reports and extracts can be produced.

HealthData AR Manager™ can be used alone, or in conjunction with HealthData Archiver®, an industry-leading active archive with an intuitive user interface.

HEALTHDATA AR MANAGER
Accounts Receivable Wind Down

Got legacy financial systems with outstanding accounts receivable records?

Our team of health data experts can help.

Contact us.

Benefits of incorporating A/R Management into a legacy data management strategy

✓ Reduces costs of legacy system support and maintenance.

✓ Fortifies defenses against cybersecurity threats.

✓ Ensures record retention and compliance.

✓ Enables account resolution during system transition.

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Key Features of HealthData AR Manager™

Billing and Collections

- Wind down longer and more complex A/R with UB-04 and HCFA-1500 re-billing.
- Manage collection workflows/queues for both internal billing staff and multiple outsourced agencies.
- View full transaction history, editing and posting payments/adjustments manually or in-batch.
- Create zero-balance and credit-balance accounts to handle payment and adjustment errors.
- Produce memos and refund requests.
- Update insurance/demographics and attach scanned images (i.e., PDF, JPG, GIF) to A/R records.
- Refile 837 claims and create an 837i or 837p from updated account information.
- Receive 835 ANSI remittance advice.
- Produce statements/on-demand letters. Use word processing mail merge to create letter series.
- Group accounts by guarantor to maximize collection efforts with consolidated statements.

Interfaces

- Predefined interfaces will continue to communicate with general ledger systems, bank lock boxes, collection agencies, letter/statement production firms, and other entities as required.
- Encrypted updates are transmitted to the hospital's patient accounting and general ledger systems as well as to outside collection and bad debt agencies.
- Interfacing and posting directly into a hospital or third-party system is available.

Reports and Exports

On demand reporting can be utilized to generate reports/extracts, to query data as needed, or to generate standard reports – defined by a selection of tables and fields – that comply with government agency requirements.

- Daily Transaction Report
- General Ledger (GL) Reports
- Summary of Transactions (for posting to GL)
- Same-day Cash Posting Report
- Audit Reports
- Agency Reports

Administration

- Monitor audit logs.
- Customize user views by security level and data type.
- Utilize proprietary logic to link patients across different systems and guarantor levels.
- Safeguard Protected Health Information with multiple layers of HIPAA-compliant security.
- Release information from a visit or guarantor level with "confidentiality" watermarks.
- Integration to seamlessly access clinical records.