HouseCalls Pro

Automated, Personalized, Actionable Patient Communications Integrated with the EHR

The most advanced solution for automating patient engagement at scale through chatbot-powered conversational SMS, voice, and email

Key Features

- **Automated Workflows** – Conversational and powered by chatbot, for reminders and patient care
- **Broadcast Messaging** – One-way campaigns and information sharing
- **Live Chat** – For front and back-office communication, contact-less visits, etc.

1. **Automated Workflows**
   - Engage using 2-way interactive texts, calls and emails for a variety of workflows
   - Enable patients to complete activity, e.g., rescheduling appointment, all via text
   - Honor patient preferences; communicate in 100+ languages via SMS or 20+ via voice

2. **Broadcast Messaging**
   - Information sharing at scale
   - Cancelling appointments for a provider
   - Clinic closures
   - Campaigns

3. **Live Chat**
   - Staff or patient-initiated texting
   - Augment the call centers
   - Implement Contact Less Visits
   - Back office and front office communications

Email us now for a demo at sales@harmonyhit.com