

Records Release Service

Medical and Employee Records

When healthcare providers or their trustees choose to outsource their release of information process, they need an experienced and knowledgeable agent. Harmony Healthcare IT, an industry-leading data management firm, offers a secure and accurate Records Release service so requestors such as patients, payers, lawyers, or employees may conveniently and securely request medical, employee or business records online at RequestMyRecords.com.

How does Records Release work?

While each Records Release use case is unique, services most often include:

- Data extraction from legacy systems (clinical, financial, or administrative)
- Discrete data storage in an active archive that includes release of information workflows
- A web landing page for requestors to learn about the Records Release process
- Secure information release to requestors such as patients, employers, and third-parties
- A detailed audit trail of the Records Release process with date and time stamps

Record Retention and Accessibility

According to state guidelines, as well as provisions set by HIPAA and the 21st Century Cures Act, patient records must remain accessible after facility closure or a merger/acquisition. While most healthcare records must be retained for a minimum of six years, other factors such as state mandates, medical condition, or patient age can require a medical record retention duration of 20+ years.



Use Cases

- Facility/Department Closure
- Divestment
- Merger or Acquisition
- Outsource Information Release

Reasons Records are Requested



Patient Care



Insurance Audits



Litigation



Validation of Employment



Workers' Compensation



Making data secure, compliant, accessible and interoperable to strengthen care delivery and improve lives.
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